INQUIRY COMMITTEE RECORD OF DECISION

File Reference: DH2001

ELEMENTS OF COMPLAINT

On March 3, 2020, the College became aware that a registrant failed to renew his/her dental hygiene licence prior to the renewal deadline and was concerned that s/he may have engaged in the unauthorized practice of dental hygiene between March 1 and March 3, 2020.

The information was referred to the Inquiry Committee which initiated an investigation under s. 33(4) of the *Health Professions Act*, R.S.B.C. 1996, c. 183 (the "Act"). A notice of investigation was forwarded to the Registrant and s/he was invited to respond. The Inquiry Committee also appointed an inspector to assist with the investigation.

On April 20, 2020, the Registrant provided a written response to the complaint and advised that there was a misunderstanding as s/he did not practice dental hygiene between March 1 and March 3, 2020. The Registrant advised that s/he did not successfully pass the QAP Assessment Tool on February 28, 2020, which caused confusion as to whether or not s/he was able to renew his/her licence, or if s/he had to wait until s/he passed the QAP Assessment Tool. The Registrant stated that s/he did not renew and emailed the College for clarification. The Registrant also advised that s/he sent a text message to all of the offices where s/he was scheduled to work to advise that due to personal health reasons, s/he would be unable to work until s/he advised otherwise.

The Inspector contacted the Registrant's employer who confirmed that the Registrant did not work at any of the office locations between March 1 and March 3, 2020, and provided documentation confirming that the Registrant did not work on the days in question.

COMMITTEE DECISION

On the basis of the information gathered during the investigation, the Inquiry Committee determined that there was insufficient evidence to establish that the Registrant engaged in the unauthorized practice of dental hygiene between March 1 and March 3, 2020. The Inquiry Committee resolved to take no further action under s. 33(6)(a) of the Act other than to issue a letter of caution to the Registrant not to repeat the conduct of failing to renew his/her dental hygiene registration with the College of Dental Hygienists of British Columbia prior to the annual renewal deadline.

RELEVANT PROVISION OF ACT, REGULATION OR BYLAWS

Act, section 13; 33(4); 33(5); 33(6)(a); CDHBC Code of Ethics

STATUS

Closed.