

INQUIRY COMMITTEE

RECORD OF DECISION

File Reference: DH2000

ELEMENTS OF COMPLAINT

On March 2, 2020, the College became aware that the Registrant had failed to renew his/her annual registration by the renewal deadline on four occasions since his/her initial registration with the College, which necessitated four reinstatement applications. Absent extenuating circumstances, there should be no need for a registrant, who renews his or her annual registration on time, to go through the reinstatement process which is time-consuming and costly for the College.

The matter was referred to the Inquiry Committee which initiated an investigation under s. 33(4) of the *Health Professions Act*, R.S.B.C. 1996, c. 183 (the "Act") and the Registrant was invited to respond.

On April 6, 2020, the Registrant provided a written apology to the College for repeatedly missing the renewal deadline and having to seek reinstatement on multiple occasions and for the time and inconvenience this caused to the College. The Registrant advised of the extraordinary circumstances s/he has faced which resulted in the missed renewal deadlines and advised that s/he has set up a prepayment deposit plan in order to ensure s/he complies with future renewal deadlines.

COMMITTEE DECISION

After considering the information which the Registrant provided, the Inquiry Committee passed a motion to take no further action under s. 33(6)(a) of the Act as there were some extenuating circumstances for missing the renewal deadline. However, the Inquiry Committee issued a letter of caution to the Registrant to ensure that s/he is diligent about renewing his/her registration on time in the future and to meet registration requirements at all times.

RELEVANT PROVISION OF ACT, REGULATION OR BYLAWS

Act, section 13; 33(1); 33(5); 33(6)(a)

STATUS

Closed.