

**INQUIRY COMMITTEE  
RECORD OF DECISION**

**File Reference:** DH1905

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***ELEMENTS OF COMPLAINT***

On August 15, 2019, the College received a complaint alleging that a Registrant engaged in unethical behaviour and may have solicited patients from his/her former place of employment.

The CDHBC Inquiry Committee initiated an investigation under s. 33(1) of the *Health Professions Act*, R.S.B.C. 1996, c. 183 (the "Act") and appointed an inspector to assist with the investigation.

On September 10, 2019, the CDHBC Registrar notified the Registrant of the investigation and invited a response in accordance with s. 33(5) of the Act

The Registrant provided his/her response which explained that three clients from his/her former place of employment had repeatedly requested that they be informed if you s/he left the dental office. When the Registrant provided two weeks' notice to the office, s/he advised the patients that s/he would be leaving the dental office. Two of the three clients had contacted the Registrant to ask where s/he would be working and subsequently scheduled dental hygiene treatment appointments with him/her at his/her new dental office.

The College received the Inspector's Report, a copy of which was provided to the Complainant and the Registrant for response. The Registrant provided the inspector with two signed waiver forms from the two clients which confirmed that they had, on their own initiative, sought to continue dental hygiene treatment with the Registrant at his/her new place of employment, although there was no chart documentation confirming that the clients had asked to be informed if the Registrant ever moved to a new dental office.

***COMMITTEE DECISION***

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At the conclusion of the investigation, the Inquiry Committee determined that that there was insufficient evidence to establish that the Registrant departed from proper standards of practice or otherwise engaged in professional misconduct.

The Inquiry Committee took no further action under s. 33(6)(a) but cautioned the Registrant to ensure that s/he properly documents consent regarding transfer of client care and recommended that the Registrant review the College's standards on consent and documentation.

***RELEVANT PROVISION OF ACT, REGULATION OR BYLAWS***

Act, section 33(4); 33(5); 33(6)(a)

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***STATUS***

Closed.