

**INQUIRY COMMITTEE  
RECORD OF DECISION**

**File Reference:** DH1900

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***ELEMENTS OF COMPLAINT***

On March 4, 2019, the College received information indicating that the Registrant was practicing dental hygiene without valid registration on March 1, 2019.

The CDHBC Inquiry Committee initiated an investigation under s. 33(4)(a) of the *Health Professions Act*, R.S.B.C. 1996, c. 183 (the "Act") to determine whether the Registrant had engaged in the unauthorized practice of dental hygiene without registration contrary to s. 13 of the Act, ss. 3 and 5(a) of the Dental Hygienists Regulation and s. 47(1) of the College bylaws prior to renewal of his/her registration.

On March 5, 2019, the CDHBC Registrar notified the Registrant of the investigation and invited a response in accordance with s. 33(5) of the Act

The Registrant provided an email response acknowledging his/her failure to renew his/her registration and confirmed that s/he did practice dental hygiene on March 1, 2019 without a license. The Registrant acknowledged receiving the reminder emails from the College but stated that his/her email inbox was overloaded with numerous emails of dental hygiene newsletters and emails from CDHA which resulted in his/her missing the registration renewal email and his/her failure to pay the renewal fees before the deadline. The Registrant subsequently applied for reinstatement.

***COMMITTEE DECISION***

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At the conclusion of the investigation, the Inquiry Committee determined that the evidence established that the Registrant had engaged in unauthorized practice without registration contrary to s. 13 of the Act, ss. 3 and 5(a) of the Dental Hygienists Regulation and ss. 47(1) and 49 of the College bylaws.

In accordance with section 33(6)(c) of the Act, the Inquiry Committee determined that this was an appropriate case to seek a consent order with terms that required the Registrant not to repeat the conduct of engaging in the unauthorized practice of dental hygiene, to thoroughly review the requirements set out in the CDBHC College Bylaws, to successfully complete the JEM within ten days of signing the consent order, to complete the BCDHA Module F1: Ethics and Jurisprudence, at his/her own cost, as part of his/her current QAP Plan, and to maintain regular monthly contact with the College by regularly checking his/her email inbox for communications from the College and contacting the College if s/he has not received email communication from the College within the preceding thirty (30) days.

***RELEVANT PROVISION OF ACT, REGULATION OR BYLAWS***

Act, section 13; 33(4); 33(5); 33(6)(c) Bylaws, 47(1); Regulation, 3 and 5(a)

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***STATUS***

Closed.