

**INQUIRY COMMITTEE  
RECORD OF DECISION**

**File Reference:** DH1703

---

***ELEMENTS OF COMPLAINT***

On July 5, 2017, a staff member with the College of Dental Hygienists of British Columbia (the “College”) advised the Inquiry Committee that a Registrant may have engaged in the unauthorized practice of dental hygiene between March 1, 2017 and June 30, 2017, while holding a Non-Practicing license with the College.

The CDHBC Inquiry Committee initiated an investigation under s. 33(4)(a) of the *Health Professions Act*, R.S.B.C. 1996, c. 183 (the “Act”) to determine whether the Registrant had engaged in the unauthorized practice of dental hygiene without full practicing registration contrary to s. 13 of the Act, ss. 3 and 5(a) of the Dental Hygienists Regulation and ss. 47(1) of the College bylaws.

On July 10, 2017, the CDHBC Registrar notified the Registrant of the investigation and an interview and inspection of his/her place of business were scheduled. The Registrant was invited to submit a response in accordance with s. 33(5) of the Act.

On September 11, 2017, the Inquiry Committee appointed an inspector to assist with the investigation as it was concerned about the Registrant’s lack of communication regarding the investigation.

After resending the notice of investigation to the Registrant via email as well as by FedEx and having the package returned marked as “moved,”, and attempting to reach the Registrant by telephone, on January 8, 2018 the Inquiry Committee resolved to expand its investigation to address additional concerns that the Registrant: (a) was not cooperating with the investigation; (b) failed to respond to communications from the College when requested to do so; and (c) failed to notify the College of her current contact information as required.

The College made numerous unsuccessful attempts to contact the Registrant via FedEx, mail, email, telephone and by retaining a Process Server to advise the Registrant of the ongoing investigation.

On March 1, 2018, the College requested and received information from the office manager of the Registrant’s former place of employment including documentation that indicated that the Registrant worked 375 hours and 45 minutes between March 1 and May 30, 2017.

***COMMITTEE DECISION***

---

At the conclusion of the investigation, the Inquiry Committee was concerned that the Registrant had engaged in unauthorized practice of dental hygiene without valid registration between March 1, 2017 and May 30, 2017.

In accordance with section 33(6)(c) of the Act, the Inquiry Committee determined this would be an appropriate case to seek a consent order under s. 36 of the Act because the Registrant failed

to renew his/her annual registration prior to the renewal deadline and thereby engaged in unauthorized practice of dental hygiene between March 1, 2017 and May 30, 2017.

Under terms of the Consent Order, the Registrant:

- undertakes not to repeat the conduct of engaging in unauthorized practice of dental hygiene.
- undertakes not to repeat the conduct of failing to provide current contact information to the College while registered with the College.
- undertakes not to repeat the conduct of failing to cooperate with any future College investigations.
- consents to a reprimand for engaging in unauthorized practice between March 1 and May 30, 2017.
- acknowledges that this Consent Order is provided in relation to a “serious matter” as defined in the Act which requires public notification under s. 39(3).

***RELEVANT PROVISION OF ACT, REGULATION OR BYLAWS***

Act, section 13; 33(4); 33(5); 33(6)(c)

---

***STATUS***

Closed.