

**INQUIRY COMMITTEE  
RECORD OF DECISION**

**File Reference:** DH1603

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***ELEMENTS OF COMPLAINT***

On March 15, 2016, the College became aware that a Registrant was practicing dental hygiene without valid registration between March 1, 2016 and March 15, 2016.

The CDHBC Inquiry Committee initiated an investigation under s. 33(4)(a) of the *Health Professions Act*, R.S.B.C. 1996, c. 183 (the "Act") to determine whether the Registrant had engaged in the authorized practice of dental hygiene without registration contrary to s. 13 of the Act, ss. 3 and 5(a) of the Dental Hygienists Regulation and s. 47(1) of the College bylaws prior to renewal of his/her registration.

On April 5, 2016, the CDHBC Registrar notified the Registrant of the investigation and requested the Registrant's response to the investigation, in accordance with s. 33(5) of the Act.

The Registrant provided a written response stating that s/he had believed his/her license renewed automatically after renewing his/her professional negligence insurance and submitting continuing competency credits in November. The Registrant advised that s/he did not receive any reminder emails or phone calls from the College regarding renewal or the requirement to complete the Quality Assurance Program (QAP) Assessment Tool as his/her phone had been stolen and s/he had new contact information, including a new email address that had not been updated in his/her registrant profile.

***COMMITTEE DECISION***

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At the conclusion of the investigation, the Inquiry Committee determined that the evidence established that the Registrant had engaged in unauthorized practice without registration contrary to s. 13 of the Act, ss. 3 and 5(a) of the Dental Hygienists Regulation and ss. 47(1) and 49 of the College bylaws for the period March 1, 2016 to March 15, 2016.

In accordance with section 33(6)(c) of the Act, the Inquiry Committee determined that this was an appropriate case to seek a consent order with terms that required the Registrant not to repeat the conduct of engaging in the unauthorized practice of dental hygiene, to thoroughly review the requirements set out in the CDHBC College Bylaws, to successfully complete the JEM within ten days of signing the consent order, and to complete three continuing competency credits with a focus in Subcategory F1: Jurisprudence and Ethics in his/her Guided Learning Plan as part of her current QAP Plan.

***RELEVANT PROVISION OF ACT, REGULATION OR BYLAWS***

Act, section 13; 33(4); 33(5); 33(6)(c) Bylaws, 47(1); Regulation, 3 and 5(a)

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***STATUS***

Closed.