

**INQUIRY COMMITTEE
RECORD OF DECISION**

File Reference: DH1479

ELEMENTS OF COMPLAINT

On May 2, 2014, the College received a complaint against a Registrant alleging that she broke one of the complainant's teeth during a dental hygiene treatment causing a number of medical problems.

The CDHBC Inquiry Committee initiated an investigation under s. 33(4)(a) of the *Health Professions Act*, R.S.B.C. 1996, c. 183 (the "Act") to determine whether the Registrant had engaged in the authorized practice of dental hygiene without registration contrary to s. 13 of the Act, ss. 3 and 5(a) of the Dental Hygienists Regulation and s. 47(1) of the College bylaws prior to renewal of his/her registration.

On May 6, 2014, the CDHBC Registrar notified the Registrant of the investigation and invited the Registrant's response to the investigation, in accordance with s. 33(5) of the Act.

The Registrant provided a written response on May 16 2014. On June 9, 2014 the Inquiry Committee appointed an inspector to assist with the investigation of this matter.

On August 14, 2014, the Inquiry Committee received the inspector's report and a copy was provided to both the registrant and the complainant for review.

COMMITTEE DECISION

At the conclusion of the investigation, the Inquiry Committee determined that it was unlikely that the dental hygiene treatment caused the loss of the complainant's filling and noted that the medical reports were also inconclusive as to the cause of the complainant's medical condition.

In accordance with section 33(6)(a) of the *Health Professions Act*, the Inquiry Committee determined to take no further action as the conduct to which this matter related was satisfactory.

RELEVANT PROVISION OF ACT, REGULATION OR BYLAWS

Act, section 13; 33(4); 33(5); 33(6)(a)

STATUS

Closed.